

OREGON ECOURT RESOURCES

Uniform Trial Court Rules

- UTCR Chapter 21 – Filing and Service by Electronic Means; Electronic Files of the Court
https://www.courts.oregon.gov/rules/UTCR/2020_UTCR_ch21_including_out-of-cycle_amendments.pdf
- Proposed Changes to UTCR
<https://www.courts.oregon.gov/programs/utcr/Pages/currentrules.aspx>
- Supplemental Local Rules by County
<https://www.courts.oregon.gov/rules/Pages/slr.aspx>

eCourt Training

Oregon Judicial Department Website: <https://www.courts.oregon.gov>

- [FAQs on eFiling](#) – Provide answers to general questions about registration and account set-up, eFiling, fees, eService, and format errors.
- [Quick Reference Guide for Oregon eCourt Case Information \(OECl\)](#) – Provides instructions on how to search for case records and court calendars in OECl.
- [FAQs on Oregon eCourt Case Information \(OECl\)](#) – Provides answers to questions about subscribing to and using the Oregon Judicial Case Information Network (OJCIN).
- [Supplemental User Guide](#) – Provides descriptions of the most common mistakes made by eFilers and step-by-step directions for fixing them.

OJD (Odyssey) eFile & Serve website: <https://oregon.tylerhost.net/ofsw eb>

- [User Guides](#) – User guides that explain the features and usage of Odyssey eFiling & Serve system as well as [Oregon-specific User Guides and Codes](#).
- [Training videos](#) – The videos walk you through how to set up a payment account or how to file into an existing case.
- [Web training sessions](#) – Register for a live training session or view a pre-recorded session.

Technical Support

- OJCIN Subscriber/Business Support
Monday – Friday, 7:30 am to 4:30 pm
1-800-858-9658
ojcin.online@ojd.state.or.us
- OJCIN Technical Support
Monday – Friday, 7:00 am to 5:00pm
503-986-5582 or 1-800-922-7391
ETSDHelp@ojd.state.or.us
- File & Service/eFiling User Support
Monday – Friday 7:00 am to 9:00 pm (CT)
Tyler Technologies
1-800-297-5377
Efiling.support@tylertech.com
The link to a live chat portal can be found [here](#) under “Contact Us.”

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CLEs

The following presentation is available at www.osbplf.org:

- “eCourt for First Time eFilers,” February 3, 2021, https://www.osbplf.org/cle_classes/ecourt-for-first-time-efilers/view/

[Oregon Law Practice Management Blog](#) has eCourt CLEs and other helpful articles. Search “eCourt.”

IMPORTANT NOTICES

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